

PROACTIVE TRAINING

Inspiring Excellence

THE PROACTIVE TRAINING EXPERIENCE

ProActive Training is the brainchild of the CEO and Principal Trainer Fabian Fidelis. From its humble beginnings as Pro-Active Learning back in 2001, the organization has blossomed to provide affordable yet effective and high quality soft-skills workshops for a variety of audiences ranging from Students to Corporate Professionals.

PROACTIVE TRAINING CORE TRAINING AREAS:



- Presentation Skills
- Customer Service
- Teambuilding (Fully Indoor / Outdoor Adventure)
- Interpersonal Communications
- Sales Communication
- Leadership Camps for Adults and Students
- Hospitality Mastery Consultancy
- Enhancing Problem Solving, Analytical and Creative Thinking Skills
- Teaching and Parenting Skills
- Study Skills and Personal Development Camps for Students

ProActive Training also is home to several other programmes conducted by a host of Associate Expert Trainers.

Our Mission

To enable corporate executives and students to experience change in their lives with powerfully delivered workshops based on solid strategies and absorbed via fun activities.

Our Vision

To inspire excellence in every corporate participant and to bring out the true potential of every student.

Training In Action



Please visit our website at www.proactivetraining.com.my for more detail of our training programmes.



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PRINCIPAL TRAINER'S PROFILE

Fabian Fidelis MBA, CIT

Certified NLP Practitioner (NFNLP) USA

Certified Neuro-Semantics Practitioner (ISNS) USA



Fabian Fidelis is the CEO and Principal Trainer of ProActive Training and **Author of the Worldwide Distributed book** entitled "The Tao of Talking: The Speakers Tenets Towards Charisma". He is a **Certified Trainer** with PSMB has over 13 years experience as a senior manager in the Hospitality Industry specializing in Management, Customers Service, Marketing, Management and Creative Thinking and Problems Solving. He has been a Hospitality Management Lecturer with Sunway University College from 1998 to 2005 and has made an impact on thousands of students since the start of his academic career.

Fabian's vast industrial experience on the other hand has enabled him to make an impact in his corporate workshops for the managers and staff of numerous multinationals, local companies as well as government departments. Among them are **Mercedes-Benz Malaysia, Maxis Communications Berhad, UMW Toyota Motor Sdn Bhd, Panasonic Malaysia Sdn, Bhd. Kuala Lumpur Convention Centre, Ericsson, Sunway Group, Golden Hope Berhad, CIMB Bank, MOL.com Berhad, Ministry of Education, Radio Television Malaysia and many SMEs**. He has been appointed to be an Assessor for the Doctors and Medical Officers in the area of Teambuilding for the **Ministry of Health** and regularly runs programmes for them. He also was appointed as Managing Change Trainer to conduct Change Management programmes for the executives and managers of **Maybank Fortis** which successfully concluded their merger process. He also **lectures to Hotel General Managers and Senior Hospitality Managers** taking their **MBA with the Tourism Institute of Australia**.

Prior to being an academician, Fabian held the position of **Assistant General Manager** at a Royal Family owned hotel in Brunei Darussalam. During his 7-year tenure at the hotel as a pioneer senior manager, he was responsible for the setting up of the Rooms Division and Hotel and Marketing operations and the establishment of standard procedures for the hotel. He was also the service trainer for a host of international staff. His notable work in rendering exceptional service has gain acclaimed from members of the **Royal Family, Ministers and Foreign Dignitaries and Ambassadors**.

Fabian holds a **Masters Degree in Business Administration** from Ecole Superieure de Gestion, Paris (Paris Graduate School of Management) a renowned business school in France. He is also a **Certified Practitioner of Neuro-Semantics from the International Society of Neuro-Semantics, USA (ISNS) and Certified Practitioner of NLP by the National Federation of Neurolinguistic Programming, USA (NFNLP)**

Fabian was the Vice President of Education and later the President of the Sunway Toastmasters Club. He has earned the Competent Toastmasters Award (CTM), the Advanced Toastmasters Bronze award, (ATM-B) and the Advance Toastmasters Silver award (ATM-S) as well as the Competent Leader (CL) award conferred by **Toastmasters International**, the leading organization in effective communication. He is a proficient speaker and has **won numerous speech competitions**.

Fabian's passion for public speaking as well as his love for training has driven him to take up training as a profession. He has been called upon on many occasions to be **Master of Ceremony** for events and annual dinners both locally and abroad. To date, as many as **20000 participants** have benefited from his lectures, talks and workshops.

